



URGENT RECALL: ADEQUAN CANINE (polysulfated glycosaminoglycan) INJECTION

See full document included for detailed information.

August 3, 2026

Dear Customer,

You are receiving this notification because our records indicate that you may have received an affected product/lot distributed by Cesar Castillo LLC. Please refer to the attached *AMERICAN REGENT, INC. ANIMAL HEALTH URGENT RECALL: ADEQUAN CANINE (polysulfated glycosaminoglycan) INJECTION* notification for complete recall details.

After reviewing our distribution records, we have determined that only the products listed below were distributed by Cesar Castillo LLC and may be present in your inventory.

Please review your inventory and verify whether any of the affected product/lot numbers are in stock. If any affected product is identified, please quarantine it immediately and follow manufacturer's instructions outlined in American Regent Recall Notice.

After submitting your response to American Regent, please send a brief email to recalls@cesarcastillo.com confirming completion of your submission and attach this completed form. Please return the form within 24 hours.

Mark all that apply:

_____ I have read and understand the notification instructions.

_____ I have checked my stock and have quarantined the following inventory:

Item Description	NDC #	Lot #	Exp. Date	Quantity (vials)
ADEQUAN CANINE (polysulfated glycosaminoglycan) 100MG/ML 5ML Preserved Multiple Dose Vial	10797-975-02	3369	10/31/2026	
ADEQUAN CANINE (polysulfated glycosaminoglycan) 100MG/ML 5ML Preserved Multiple Dose Vial	10797-975-02	25011	12/31/2027	

_____ I do not have on hand any of the affected lots.

Your timely response to this notification is requested. Thank you.

Facility name: _____

Phone number: _____

Name & Signature: _____

Date: _____

Email address: _____

Please fill out and return immediately to:

Cesar Castillo, LLC

Attn: RECALLS LLC

Recalls@cesarcastillo.com (e-mail)

Fax No.: 787-999-1614

Contact: 787-999-1616 Ext. 1208, 5241

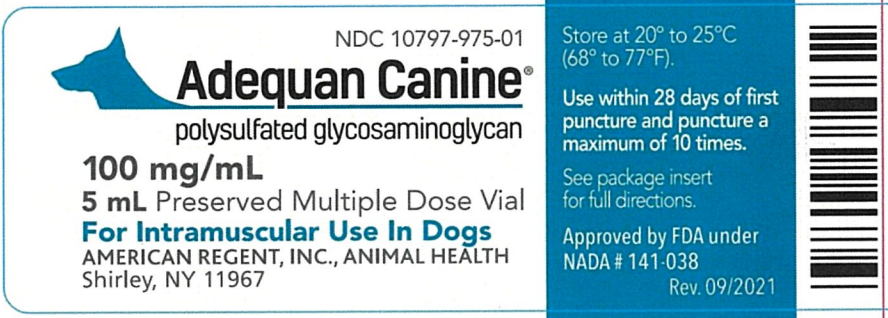


URGENT RECALL:

Adequan® Canine (polysulfated glycosaminoglycan) Injection

FROM: American Regent, Inc. Animal Health

DATE: August 3, 2026

PRODUCT INFORMATION	Product: Adequan® Canine (polysulfated glycosaminoglycan) Injection NDC No.: 10797-975-02 Strength: 100 mg/mL Package Size: 2 (5mL) vials Manufactured By: American Regent, Inc. Animal Health. Distributed By: American Regent, Inc. Animal Health. The image shows a product label for Adequan Canine. It features a blue silhouette of a dog's head. The text on the label includes: 'NDC 10797-975-01', 'Adequan Canine®', 'polysulfated glycosaminoglycan', '100 mg/mL', '5 mL Preserved Multiple Dose Vial', 'For Intramuscular Use In Dogs', 'AMERICAN REGENT, INC., ANIMAL HEALTH', 'Shirley, NY 11967'. On the right side of the label, there is a blue box with white text: 'Store at 20° to 25°C (68° to 77°F).', 'Use within 28 days of first puncture and puncture a maximum of 10 times.', 'See package insert for full directions.', 'Approved by FDA under NADA # 141-038', and 'Rev. 09/2021'. A barcode is visible on the far right of the label. <table><tr><td>Lot</td><td>Expiry</td></tr><tr><td>3369</td><td>October 31, 2026</td></tr><tr><td>25011</td><td>December 31, 2027</td></tr></table>	Lot	Expiry	3369	October 31, 2026	25011	December 31, 2027
Lot	Expiry						
3369	October 31, 2026						
25011	December 31, 2027						

This is to inform you that the following Lot Numbers 3369 and 25011 of the above product manufactured and distributed by American Regent, Inc. Animal Health are the subject of a voluntary Recall. Recall of this product to Consumer Level was initiated due to glass fibers found in a reserve sample.

Adequan Canine is recommended for intramuscular injection for the control of signs associated with non-infectious degenerative and/or traumatic arthritis of canine synovial joints.

Risk Statement:

The administration of an intramuscular injectable product containing particulate matter, such as glass fibers, may result in local irritation, swelling, inflammation, injection site pain, infection, or abscesses. To date, American Regent, Inc. has not received any reports of adverse events related to the recalled lots.



ACTION(S):

1. Further use or distribution of these lots (3369 and 25011) of product should cease.

NOTE: This recall is specific to the listed lots, Lot Numbers 3369 and 25011. No other Adequan Canine lots are impacted by this action.

Immediately examine your inventory and quarantine product subject to recall. In addition, if you may have further distributed or used this product, please identify your customers and notify them at once of this product recall.

This recall requires a response letting American Regent know whether you have the product in question or not. Product should be returned directly to American Regent using a Return Authorization Code which will be provided to you once you submit the response form. American Regent, Inc. will be responsible for all shipping costs incurred. Please use the form provided in this mailing for instructions on how to respond to this request. You may also visit our recall website www.arirecalls.com/adequancanine-001 for instructions on how to submit your response.

Credit will be issued through your distributor. If you have any questions or problems regarding this matter, please contact Customer Service at 1-800-645-1706 (8:00 am–6:00 pm Monday - Thursday and Friday 8:00 am–4:00 pm Eastern Time).

Your cooperation is appreciated.

Sincerely,

American Regent, Inc.

Signed by:
Nick Walp
 Signer Name: Nick Walp
Signing Reason: I approve this document
Signing Time: 8/3/2026 | 5:40:11 PM EDT
A736DF74996C421E81D5F879170040BD
Nick Walp

Vice President, Quality Affairs



Recall Notification Response Form – Indirect

PRODUCT INFORMATION	Product: Adequan® Canine (polysulfated glycosaminoglycan) Injection NDC No.: 10797-975-02 Strength: 100 mg/mL Package Size: 2 (5mL) vials Manufactured By: American Regent, Inc. Animal Health Distributed By: American Regent, Inc. Animal Health  Adequan Canine® polysulfated glycosaminoglycan 100 mg/mL 5 mL Preserved Multiple Dose Vial For Intramuscular Use In Dogs AMERICAN REGENT, INC., ANIMAL HEALTH Shirley, NY 11967 NDC 10797-975-01 Store at 20° to 25°C (68° to 77°F). Use within 28 days of first puncture and puncture a maximum of 10 times. See package insert for full directions. Approved by FDA under NADA # 141-038 Rev. 09/2021 Lot 3369 25011 Expiry October 31, 2026 December 31, 2027
Your Distributor has identified your facility as possibly receiving one of the affected lots. Please note that you are <u>required</u> to complete the form and indicate a response under the Notification Status section <u>even if you do not have inventory</u> of the lot(s) listed above.	
Please go to https://www.arirecalls.com/adequancanine-001 to submit your response. Instructions on how to record your response are included on the website. Or You can complete the form below and return via email at ARAHrecalls@americanregent.com.	



Recall Notification Response Form – Indirect

All of the following fields are necessary for the completion of this form. Please make sure to check off the appropriate checkbox to indicate your notification status.		
Facility Name:		
AHN Number:		
Address:		
City:	State:	Zip Code:
Contact Name:		
Title		
Phone:	Email:	
Distributor / Wholesaler Name:		
Distributor / Wholesaler City:	Distributor / Wholesaler Zip:	

Notification Status: PLEASE NOTE YOU ARE REQUIRED TO CHECK ONE BOX BELOW	
☐	We DO NOT have any inventory of the Affected Lot(s) to Return.
☐	We HAVE inventory of the Affected Lot(s) to Return. Please enter the number of VIALS : NDC#: 10797-975-02 ☐ Lot # 25011 # of vials _____ ☐ Lot # 3369 # of vials _____
PLEASE NOTE YOU ARE REQUIRED TO CHECK ONE BOX BELOW	
☐	We have not received any complaints of adverse events associated with use of this product.
☐	We have received complaints of adverse events associated with use of this product. (American Regent, Inc. Pharmacovigilance team will contact you to obtain additional information).